ADDENDUM ONE QUESTIONS and ANSWERS

Date: November 21, 2022

To: All Bidders

- From: Connie Heinrichs, Buyer AS Materiel State Purchasing Bureau (SPB)
- RE: Addendum for Request for Proposal Number 6729 Z1 to be opened December 2, 2022, at 2:00 P.M. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above-mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

| Question Number | RFP Section Reference | RFP Page Number | Question | State Response |
|--------------------|----------------------------------|-----------------------|---|--|
| 1. | C, 9 Chart | 30 | Definition of Rural Access Standard | The industry standard is 1 provider within 20 miles for rural access. Rural Access Standard is the access to network providers based on the distance parameters. |
| 2. | C, 10 Geo- access analysis | 31 | Can you send us a current network analysis? | See Attachment 5, Provider Utilization table, for utilization report and reference. |
| 3. | C, 1 -Project Requirements | 29 | Do you want us to match current plan designs for the Basic and Premium plans? | Yes |
| 4. | General Question | | are COBRA and Retirees a separate bill? | Yes |
| 5. | | | Can we get 36 months of monthly premium, claims, and lives data? | Premiums paid for: PY 2019/2020 \$1,484,912 PY 2020/2021 \$1,515,184 PY 2021/2022 \$1,502,132 See Attachment 5: Utilization for two years of information. |
| 6. | | | Can we get the current plan design (cert, plan summary)? | The current plan design can be accessed at the following link: <u>https://das.nebraska.gov/personnel/wellness/b</u> <u>enefits/docs/2021/VPD-ERISA-</u> <u>StateofNebraska0221.pdf</u> |
| 7. | | | Can we get renewal rates? | The renewal rates for current vendor are in the contract – link to current contract is included in RFP in Section V. B. Project Environment. |

| 8. | | | Should any tech or IC credits be included? (I didn't see these mentioned anywhere)? | | This request is out of scope for the RFP. |
|-----|---|-----------------|---|--------------------------------|---|
| 9. | | | Can you please pro includes tier electio | vide a census that ns? | See Attachment 4 (November Census). |
| 10. | | | Should we be quoti commissions? | ng any | No |
| 11. | | | Can you provide se (Last 2 calendar ye | ars of experience) | See Attachment 5 |
| 12. | | | Are physical cards a must-have for members or can access to electronic cards be available in lieu of the physical card? | | Refer to RFP Section V.C.4.c.: The State requires the contractor to mail a physical copy to the member's address, however access to electronic cards should be available. |
| 13. | | | Please confirm that our understanding of the coverage tier structure aligns with our labels: | | Yes |
| | | | Current Employee Only (Single Coverage) | Redacted Name Employee Only | |
| | | | Employee + Spouse (Two-Party Coverage) | Employee & Spouse | |
| | | | Employee + Dependent Children (Four-Party Coverage) | Employee & Child(ren) | |
| | | | Employee + Spouse+ Dep Children (Family Coverage) | Employee & Family | |
| 14. | Project Requirements | 8 | Will network size and disruption be included in the scoring | | Yes, network size is referenced, and a bidder response table is provided in RFP Section V.C.8. Response will be scored. |
| 15. | VI Proposal Instructions | 35 | The Proposal Instructions state that the content requirements for the Technical and Cost Proposal are presented therein, but I only see the requirements for the Technical in subsection A, Proposal Submission. | | Technical requirements consist of RFP Section V.C-E. |
| | Are there requirements for the Cost Proposal beyond filling out the Excel file labeled "Attachment 1 Cost Proposal?" | | No, there are no additional requirements for cost in addition to Attachment 1. | | |
| 16. | II. Terms and Conditions and VI Proposal Instructions | 9 and 35 | Do you want our response to the RFP Terms and Conditions as part of the Technical Proposal? Or should this be a response separate from the Technical and Cost proposals? | | Sections II through IV can be included with the Technical Proposal or submitted separately. |
| 17. | V. Project Description and Scope of | 28 and 35 | The instructions for Section VI say to include the Project Description and Scope of Work, but they are not identified in the "A. Proposal | | Bidders can determine the layout of proposal submission that includes all requirements within the RFP. |

| | Work | T | Submission" subsection on pages 25 | | |
|-----|----------------------|------|--|--|------------|
| | VVOIK | | Submission" subsection on pages 35- 37. Do you want the items listed in "V. | | |
| | and | | Project Description and Scope of | | |
| | VI Proposal | | Work" to be labeled as subsection 3 of | | |
| | Instructions | | the Technical Proposal, following "2. | | |
| | | | Technical Approach"? | | |
| 18. | V. Project | 35 | The RFP notes current contractor | See answer to question #5, #9 and #11. | |
| | Description | | utilization data should not be required | | |
| | and Scope of | | to rate a fully insured vision plan. | | |
| | Work | | However, we believe for a large | | |
| | B. Project | | employer group such as the State of | | |
| | Environment | | Nebraska, the most accurate and | | |
| | Environment | | competitive quote can be provided with | | |
| | | | this information. Can a report showing up to the most recent three years of | | |
| | | | paid premium, paid claims, and | | |
| | | | enrollment data by month for each plan | | |
| | | | be provided? | | |
| 19. | Attachment 2 | N/A | Are you able to provide an updated | See answer to question #9. | |
| | Census Data | | census file including the following: | · | |
| | | | Indicator for which employees are | | |
| | | | electing the Basic plan and which | | |
| | | | employees are electing the | | |
| | | | Premium plan | | |
| | | | • For those electing vision coverage, | | |
| | | | the tier they belong to (Single, EE | | |
| | | | + SP, EE + Children, Family)? | | |
| 20. | V. Project | 35 | The enrollment breakdown indicates | Updated information as of 11/17/2022: | |
| | Description | | which plan COBRA and pre-65 retirees | COBRA Retirees | |
| | and Scope of | | are in, but not which tier. Can this be | Basic Plan Basic Plan | |
| | Work | | updated to reflect which tier these 197 | Employee 10 Employee 22 Employee-Spouse 1 Employee-Children 1 | |
| | B. Project | | individuals have elected (Single, EE + | Premium Plan Employee-Spouse 18 | 3 |
| | Environment | | SP, EE + Children, Family)? | Employee 37 Family 2 | |
| | Environment | | | Employee-Spouse 12 Premium Plan Family 4 Employee 73 | |
| | | | | Employee 75 Employee-Children 4 | |
| | | | | Employee-Spouse 29 | 9 |
| 21 | Attachment 1 | NI/A | Attachment 1 Cost Dropped refere to | Family 1 | |
| 21. | Attachment 1 Cost | N/A | Attachment 1, Cost Proposal refers to an "Annual Communications Credit". | Communication with our teammates across the state and printed materials to be used | > |
| | Proposal | | What does the state anticipate being | during the year/Open Enrollment as needed | ч |
| | rioposar | | covered by this credit? | | u . |
| 22. | N/A | N/A | How long has the Vision coverage | EyeMed has been the State's contractor sir | nce |
| | | | been with EyeMed? | 7/1/2010. | |
| 23. | N/A | N/A | Given that a TPA is used to collect | Grace period is 30 days. | |
| | | | premium from some groups, will | | |
| | | | extended grace period/premium drag | | |
| ~ (| | | be needed? If so, how long? | | |
| 24. | N/A | N/A | Thank you for the enrollment info by | See answer to question #9. | |
| | | | tier. If possible, we would like to | | |
| | | | request enrollment tier information on | | |
| | | | the census file. | | |

| 25. | Section I.H: Contractual Services Form | 4 | Can we provide an e-signature on this form? | The Request for Proposal for Contractual Services Form must be signed manually in ink or by DocuSign. |
|-----|---|-----|---|---|
| 26. | Section VI.B: Financial Statements | 35 | We are happy to provide financial information requested in the RFP. However, we require the State to sign a Non-Disclosure | Please refer to page 1 of the RFP document regarding "Proprietary Information". The State is unable to sign the redacted NDA. |
| | | | Agreement (NDA) prior to releasing our financial statements. Please have the attached NDA completed, signed and returned. | |
| | | | Bidder specific NDA is redacted. | |
| 27. | N/A | N/A | Are you able to provide Provider Utilization Data? | See answer to question #11. |

This addendum will become part of the Request for Proposal and should be acknowledged with the Request for Proposal response.